

# **Quick Onboarding Guide** For The GLO CMS Mobile App

## Quick Guide: Getting Started with the App

#### **Step 1: Download the App**

- Open the Google Play Store (Android), Apple App Store (iOS) or Huawei AppGallery.
- Search for GLO CMS Community App
- Tap Install (Android/Huawei) or Get (iOS).
- Once installed, open the app.

#### **Step 2: Create Your Account**

- Tap Create Account on the login screen.
- Enter your Email Address and Mobile Number.
- Fill in your Name and Surname and create a Secure Password.
- Accept the T's & C's.
- Tap Next to proceed.

### **Step 3: Verify Your Mobile Number**

- A verification code will be sent to your mobile number.
- Enter the code in the app and tap Submit.
- If you didn't receive the code, tap Resend Code.

### **Step 4: Find Your Community**

- After verification, tap Search for Your Community.
- Enter the name of your community in the search bar.
- Tap on the correct community from the results.

#### **Step 5: Access the Community Homepage**

- Once you select your community, you will be directed to the Community Homepage.
- Here, you can explore documents, events and other community features.

**Need Help?** If you experience any issues, contact Client Care for assistance. 0115680132 / clientcare@glovent.co.za

